

CRYOPORT EXPRESS® C3™ SHIPPING SYSTEMS



How to Manually Upload Smartpak™ Data

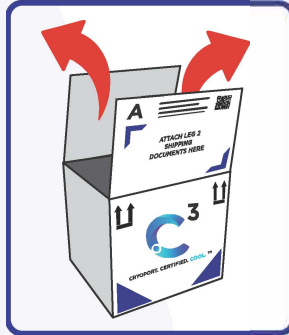
NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

Step 1



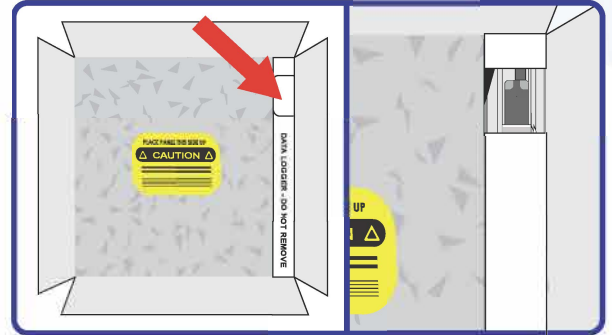
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

Step 2



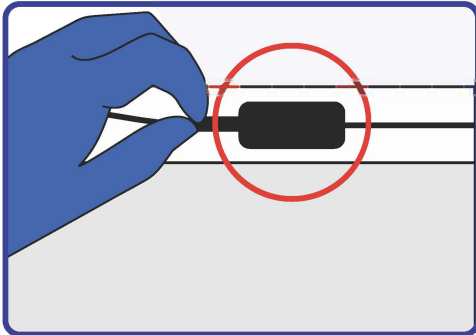
Open the white box and unseal the box flaps if necessary.

Step 3



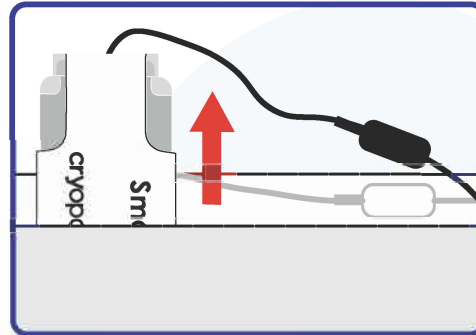
Find the data logger compartment and open the cover to access the Smartpak™.

Step 4



Remove the Smartpak™ thermocouple from the dedicated slot by pulling it out carefully.

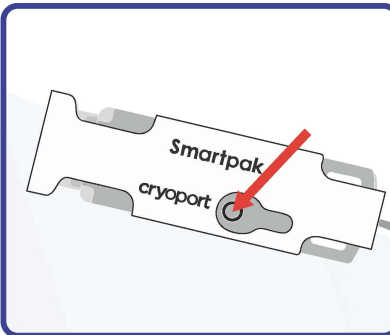
Step 5



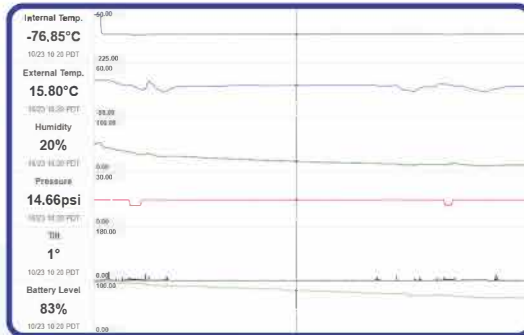
To remove the Smartpak™ in a secure manner, pull upward.

NOTE: When the Smartpak™ is removed and its orientation changes, a tilt event will occur.

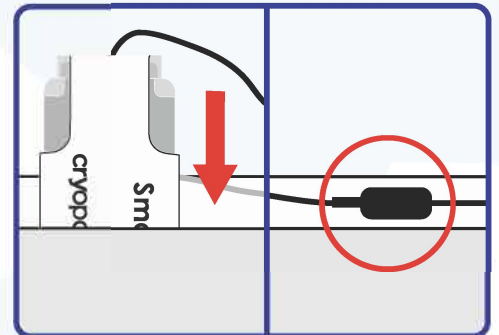
Step 6



To manually upload the Smartpak™ data, press the button featured next to the Cryoport logo. After 5 minutes, refresh your Live View™ link to see the stored data. If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.



Step 7



Safely return the Smartpak™ and thermocouple to their original compartment.