

CRYOPORT EXPRESS® C3™ SHIPPING SYSTEMS

Shipment Unloading Instructions



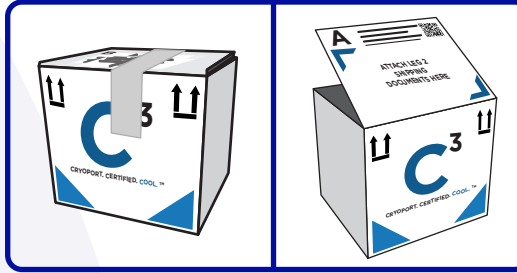
NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

Step 1

Be sure to wear the appropriate personal protective equipment (PPE) when handling temperature sensitive shipments.



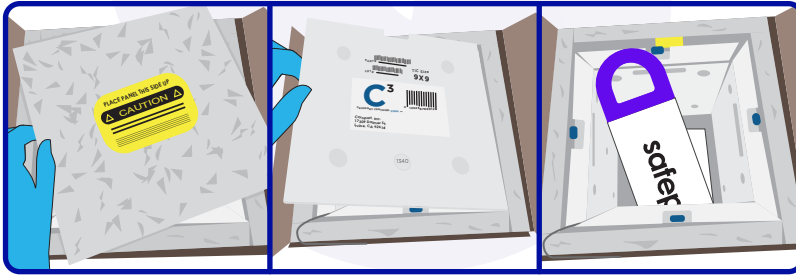
Step 2



Use scissors to carefully cut the top of the white box.

NOTES: If a red serialized tamper evident seal is included, prior to its removal, record the serialized number onto all pertinent documentation. General Purpose (GP) shipping systems will arrive in a white and black box, and the Advanced Therapy Shipper® (ATS™) in a white and blue box.

Step 3



Remove the cooler lid and Phase Change Panel (PCP) to access the specimen chamber and unload your commodity.

NOTE: Check the shipping system for punctures. If you see any damage, please call Cryoport Systems' Client Care at (949) 470-2305.

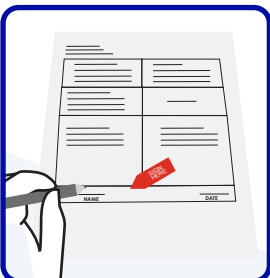
Step 4



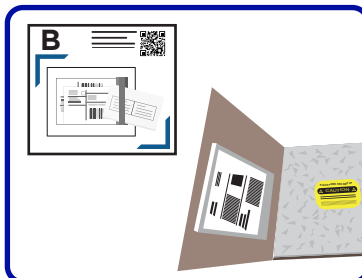
Return the Phase Change Panel (PCP) to where it was before and then reinsert the cooler lid.

Step 5

For International Shipments ONLY

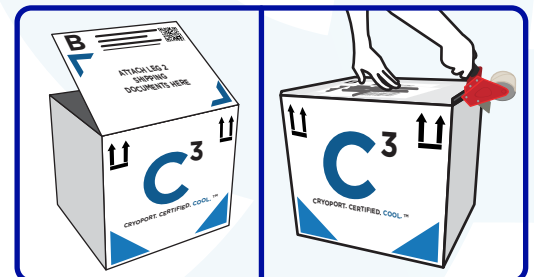


Remove the commercial invoices located in the shipping pouch. Then sign and date.



Return all shipping documents behind the Air Waybill, including any permits, forms, licenses, etc.

Step 6



Close and seal the top of the white box with packaging tape so that flap "B" is visible on the outside of the box.