

CRYOPORT EXPRESS® CRYOGENIC HV2 SHIPPING SYSTEM

Shipment Unloading Instructions



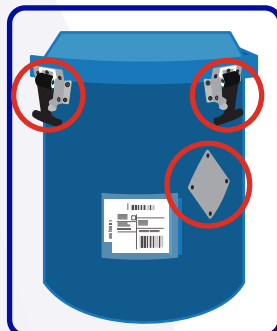
NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

Step 1



Wear the appropriate Personal Protective Equipment (PPE) when handling cryogenic shipments.

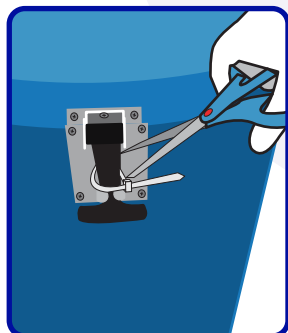
Step 2



Once the shipping system arrives, check the enclosure and hardware for any damage that may have happened during transit.

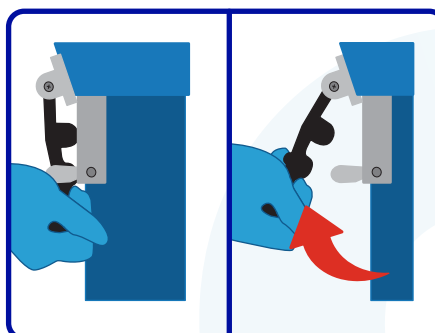
NOTE: General Purpose (GP) shipping systems will arrive in a gray enclosure and the Advanced Therapy Shipper® (ATS) in blue.

Step 3



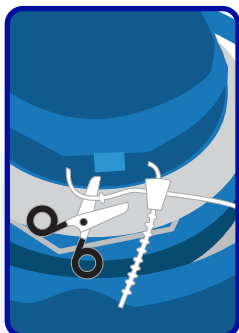
Use scissors to remove zip ties from both rubber latches.

Step 4



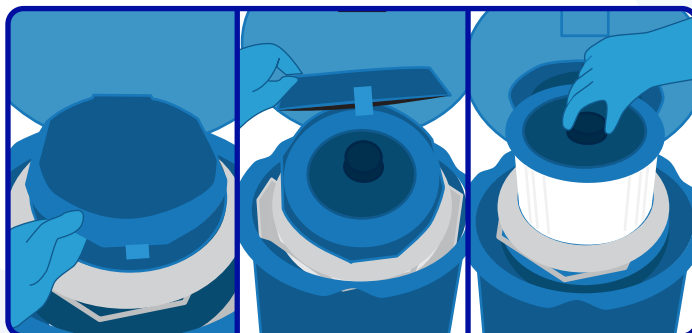
Unlatch both sides by disconnecting the black rubber handle from the bottom and pull the latch up and away from the shipping system.

Step 5



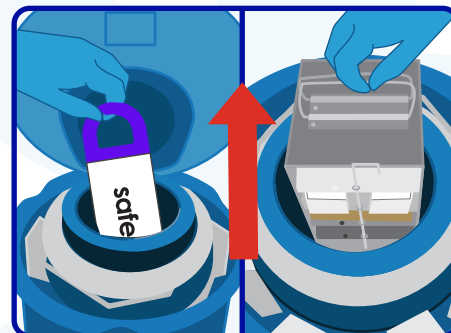
To access the dewar, open the lid and cut off the zip tie on the hinged cap with scissors.

Step 6



Open the hinged cap and pull up on the circular handle in the center to remove the vapor plug. Set the vapor plug aside, with fleece lining facing up.

Step 7



Slowly lift the packaged commodity out of the dewar by pulling upwards. Remove all secondary packaging.

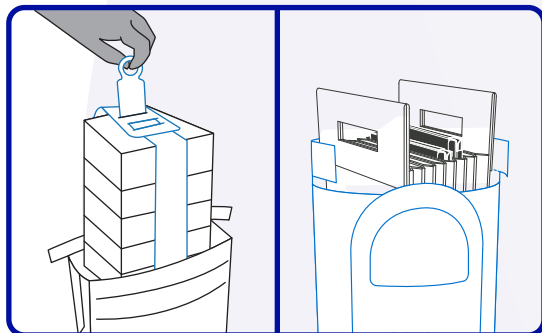
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Step 8 *For Safepak® Systems ONLY*



Use scissors to cut open the top of the Safepak® System and remove the payload.

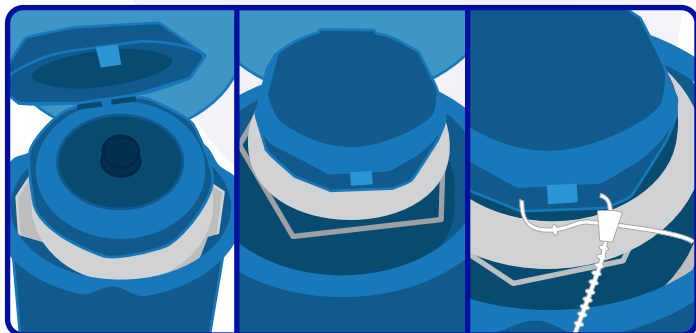
Step 9



Place any returnable accessories back into the empty dewar.

NOTE: Please do not place single-use accessories or trash in the empty dewar. If any of these items are returned, there will be a penalty fee.

Step 10



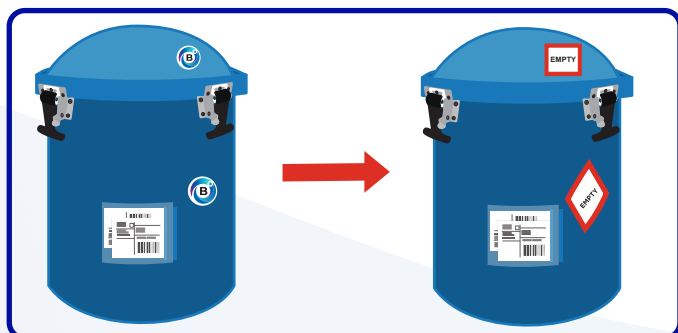
Reinsert the vapor plug. Close the hinged cap and secure it with a zip tie. Do not over tighten the zip tie as it will cause breakage.

Step 11



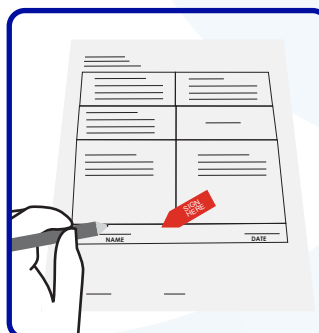
Locate the clear Leg 3 travel pouch attached to the dewar handle inside the enclosure. Remove the EMPTY label and place it.

Step 12 *For BioServices Shipments ONLY*



Place the other two (2) EMPTY labels over the BioServices labels on the enclosure and metal panel.

Step 13 *For International Shipments ONLY*



Remove the commercial Invoices located in the shipping pouch. Then sign and date.



Return all documents being shipped behind the Air Waybill including any: permits, forms, licenses, etc.

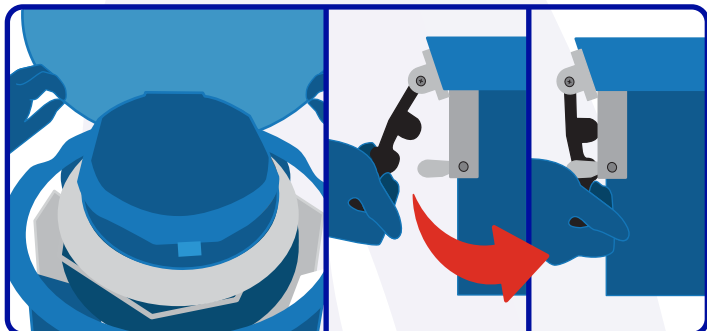
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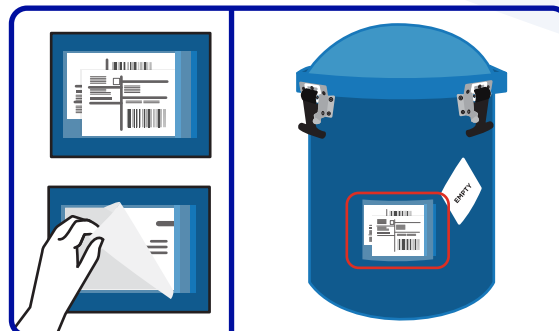
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Step 14



Close the lid and push the black rubber latch down towards the shipping system and connect it to the metal hardware. Complete this step for both latches.

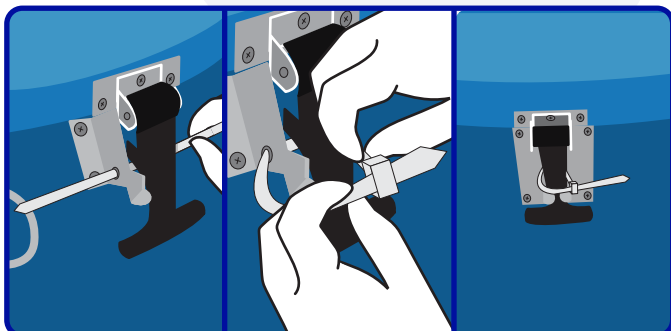
Step 15



Pack the necessary documents into the Leg 3 envelope, with the air waybill on top. Then seal the envelope, remove the sticker backing, and place it on the metal plate.

NOTE: Documents will include the air waybill and the QA certification (if necessary).

Step 16



Insert the zip tie through each metal latch hole, wrap it around each latch, tighten it, and secure the lid. Do not over tighten the zip tie as it will cause breakage.