

# CRYOPORT ELITE® ULTRA COLD SHIPPING SYSTEMS



## How to Manually Upload Smartpak II® Data Instructions

**NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM**

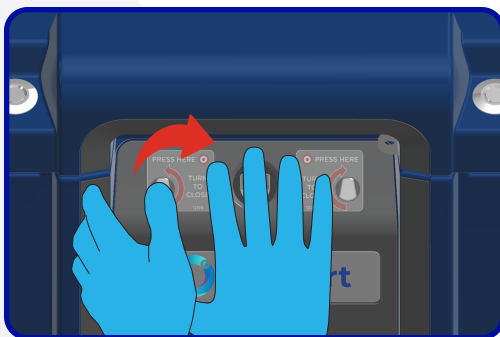
When connected to a stable cellular network, the Smartpak II® defaults to recording and transmitting sensor data at 5-minute and 60-minute intervals. The following steps allow users to manually upload Smartpak II® device data.

### Step 1



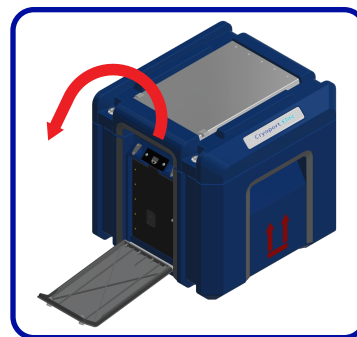
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

### Step 2



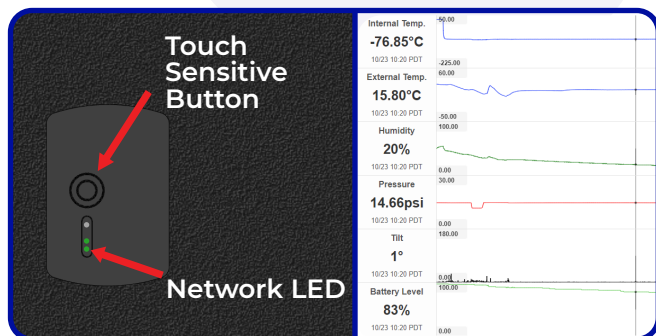
Locate the "Press Here" marking, apply pressure with one hand, and then use the other hand to rotate the latch inward and release the front cover. Complete this step for both latches.

### Step 3



Fold down the front cover to reveal the inner cover with Smartpak II® access window.

### Step 4

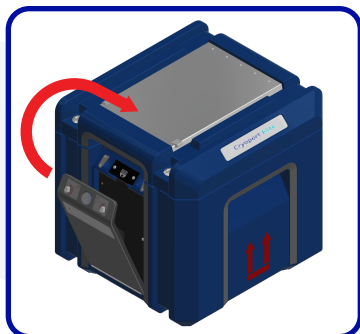


To manually upload the Smartpak II® data, tap and release the touch sensitive button. If the network LED light doesn't turn on after 5 seconds, tap and release the touch sensitive button again and repeat until you see a green light. After 5 minutes, refresh your Live View® link to see the stored data.

If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

**NOTE:** The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

### Step 5



Fold the front cover up to secure and protect the inner cover.

### Step 6



Locate the "Press Here" marking, apply pressure with one hand, and then use the other hand to rotate the latch outward and secure the front cover. Complete this step for both latches.