

CRYOPORT EXPRESS® C3™ SHIPPING SYSTEMS



How to Manually Upload Smartpak II® Data

NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

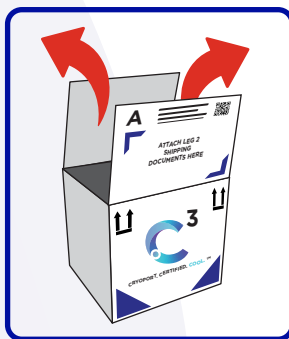
When connected to a stable cellular network, the Smartpak II® defaults to recording and transmitting sensor data at 5-minute and 60-minute intervals. The following steps allow users to manually upload Smartpak II® device data.

Step 1



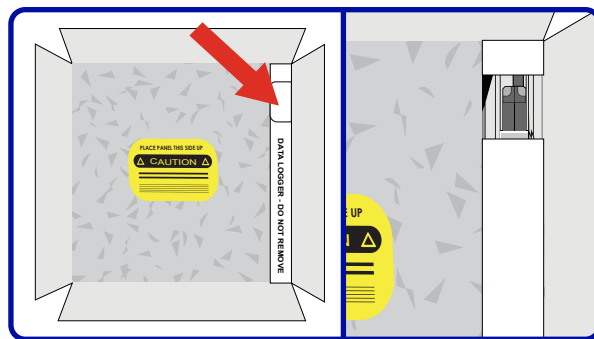
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

Step 2



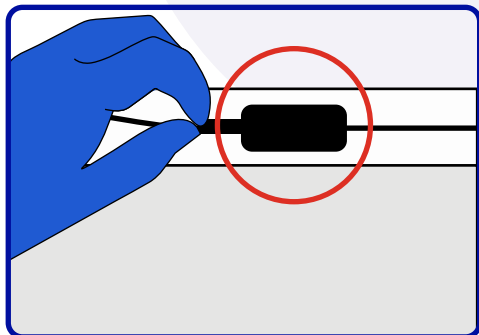
Open the white box and unseal the box flaps if necessary.

Step 3



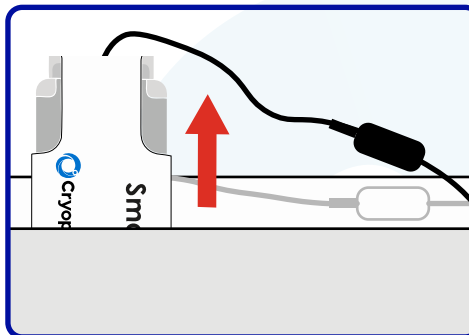
Find the data logger compartment and open the cover to access the Smartpak II®.

Step 4



Remove the Smartpak II® thermocouple from the dedicated slot by pulling it out carefully.

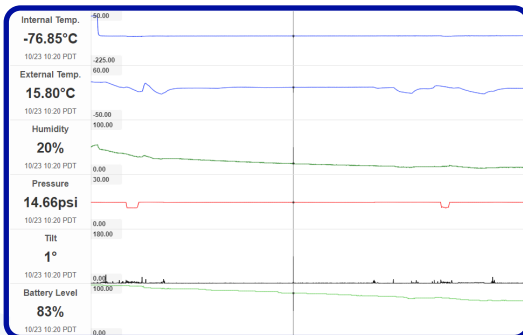
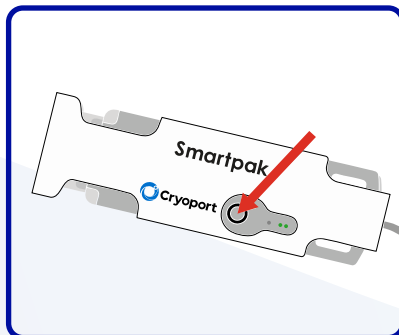
Step 5



To remove the Smartpak II® in a secure manner, pull upward.

NOTE: When the Smartpak II® is removed and its orientation changes, a tilt event will occur.

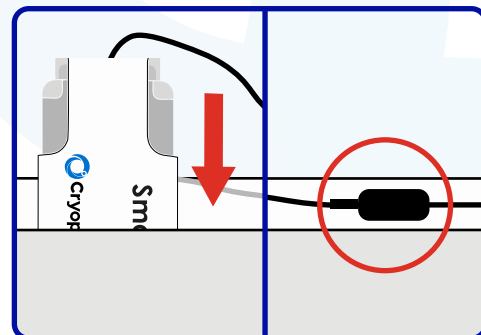
Step 6



Tap and release the touch-sensitive button to manually upload Smartpak II® data. If the network LED light doesn't turn on after 5 seconds, tap and release the touch-sensitive button again and repeat until you see a green light. Refresh your Live View® link after 5 minutes to see the stored data. If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

NOTE: The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

Step 7



Safely return the Smartpak II® and thermocouple to their original compartment.