CRYOPORT EXPRESS®
HV2 SHIPPING SYSTEMS
How to Manually Upload Smartpak II® Data

Cryoport Systems

**NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM**

When connected to a stable cellular network, the Smartpak II® defaults to recording and transmitting sensor data at 5-minute and 60-minute intervals. The following steps allow users to manually upload Smartpak II® device data.
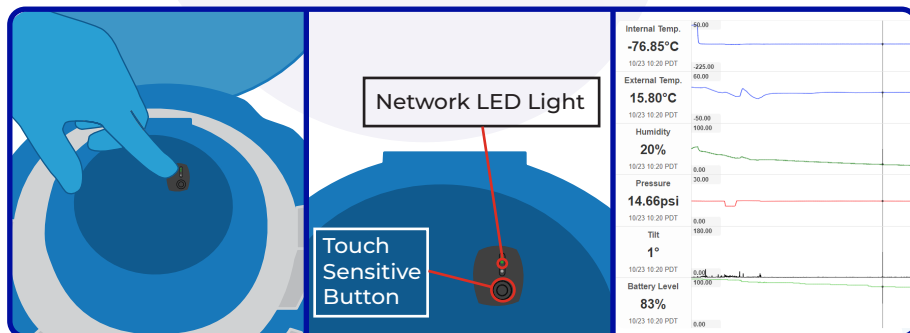
Step 1

Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

Step 2
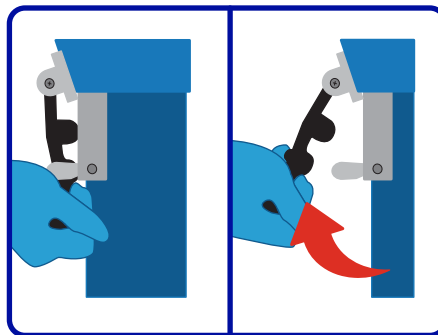
Unlatch both sides by disconnecting the black rubber handle from the bottom and pull the latch up and away from the shipping system.

Step 3

Network LED Light

Touch Sensitive Button

Internal Temp.
-76.85°C
10/23 10:20 PDT

External Temp.
15.80°C
10/23 10:20 PDT

Humidity
20%
10/23 10:20 PDT

Pressure
14.66psi
10/23 10:20 PDT

Tilt
1°
10/23 10:20 PDT

Battery Level
83%
10/23 10:20 PDT

Tap and release the touch-sensitive button to manually upload Smartpak II® data. If the network LED light doesn't turn on after 5 seconds, tap and release the touch-sensitive button again and repeat until you see a green light. Refresh your Live View® link after 5 minutes to see the stored data.

If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

NOTE: The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

Step 4
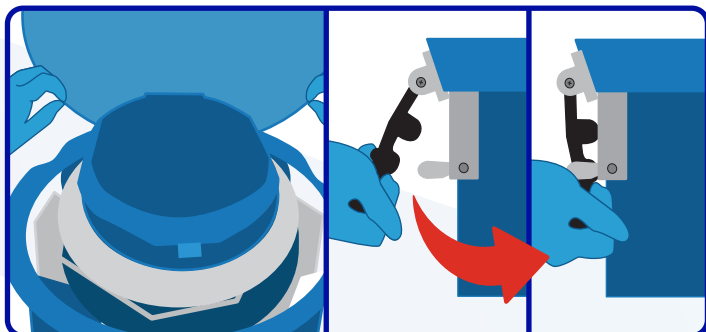
After retrieving the data, close the lid and push the black rubber latch down towards the shipping system and connect it to the metal hardware. Complete this step for both latches.