

# CRYOPORT EXPRESS® HV3 SHIPPING SYSTEMS



## How to Manually Upload Smartpak II® Data

**NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM**

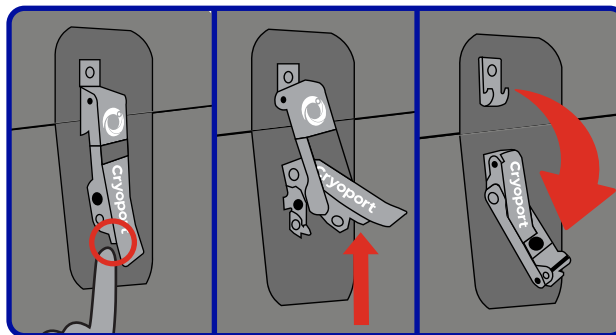
When connected to a stable cellular network, the Smartpak II® defaults to recording and transmitting sensor data at 5-minute and 60-minute intervals. The following steps allow users to manually upload Smartpak II® device data.

### Step 1



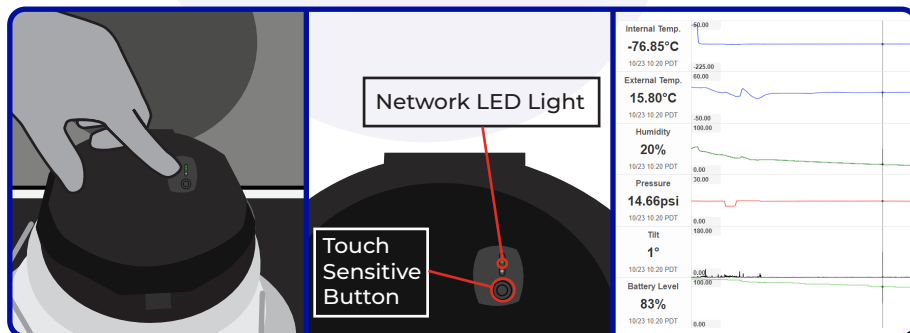
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

### Step 2



To unlock the latches, push the button located behind the latch handle and lift. To disconnect the top, pull the latch away from the hooks.

### Step 3

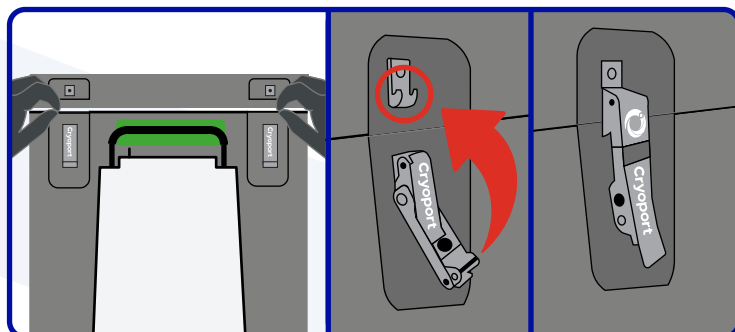


Tap and release the touch-sensitive button to manually upload Smartpak II® data. If the network LED light doesn't turn on after 5 seconds, tap and release the touch-sensitive button again and repeat until you see a green light. Refresh your Live View® link after 5 minutes to see the stored data.

If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

**NOTE:** The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

### Step 4



After retrieving the data, close the shipping system's lid and align it with the base. Lift the latch handles and attach them to the hooks once the enclosure is aligned. Then, pull the latch handle down towards the enclosure until you hear a click to secure the latch. Complete this step for both latches.