

CRYOPORT CRYOMAX[®] CRYOGENIC SHIPPING SYSTEM



How to Manually Upload Smartpak II[®] Data

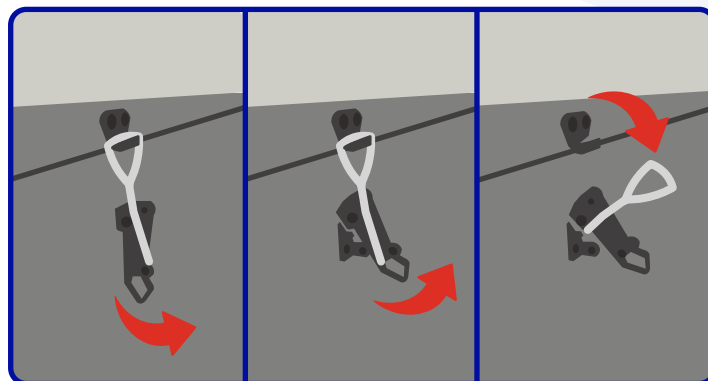
NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

Step 1



Wear the appropriate Personal Protective Equipment (PPE) when handling cryogenic shipments.

Step 2



Locate the two (2) latches that hold the drop step in place. Then lift the latch handle and pull the latch pin away from the shipping system to unlatch both sides.

NOTE: Proceed with caution; the drop step may fall open when the latches are released.

Step 3



After the latching mechanisms are disengaged, carefully lower the integrated drop step with two (2) hands.

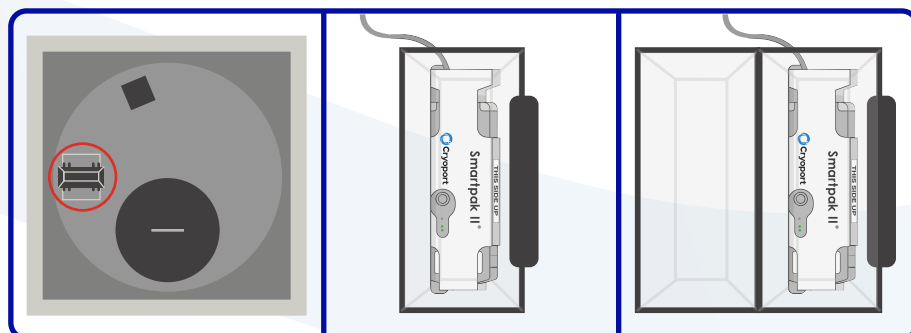
Step 4



Once you release the step, hold onto the steel frame for support and prop your feet onto it to access the vapor plug. The max weight limit for the drop step is 300 lbs/136 kg.

NOTE: Follow local safety regulations associated with proper balance and stability.

Step 5



Locate the clear case to the left of the vapor plug to access the Smartpak II[®]. To open the case, release the black latch.

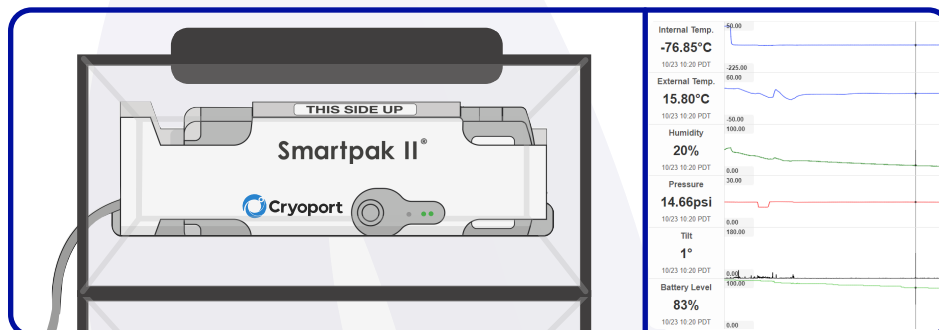
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Step 6

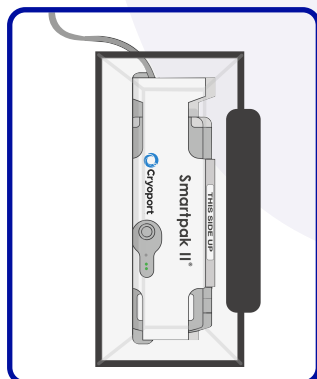


To manually upload the Smartpak II® data, tap and release the button featured next to the Cryoport logo. If the network LED light doesn't turn on after 5 seconds, tap and release the button again and repeat until you see a green light. After 5 minutes, refresh your Live View® link to see the stored data.

If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

NOTE: The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

Step 7



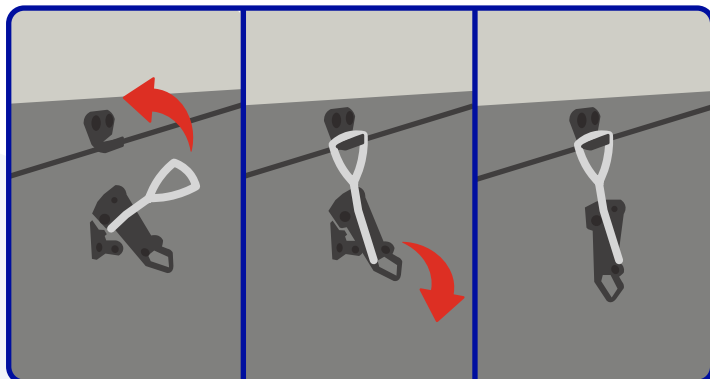
To secure the Smartpak II® close the case and relatch.

Step 8



Hold onto the steel frame for support as you use the drop step to get down. Once your feet are on the ground, lift the drop step to reengage the latches on each side.

Step 9



Lift the latch pin, connect it onto the hook, and push the handle down to latch both sides.