

CRYOPORT EXPRESS® CRYOGENIC ST1 & CB1 SHIPPING SYSTEMS



How to Manually Upload Smartpak II® Data Instructions

NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT +1 (949) 470-2305 OR EMAIL CS@CRYOPORT.COM

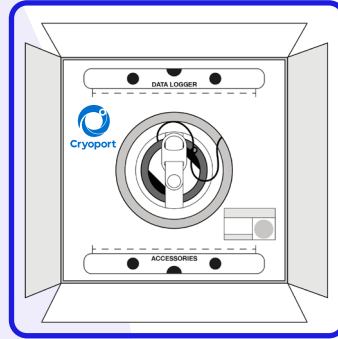
When connected to a stable cellular network, the Smartpak II® defaults to recording and transmitting sensor data at 5-minute and 60-minute intervals. The following steps allow users to manually upload Smartpak II® device data.

Step 1



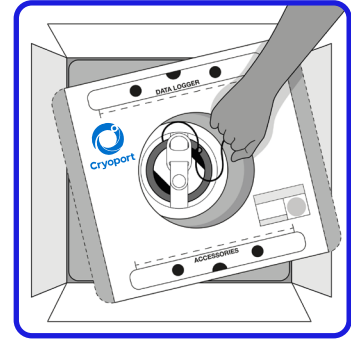
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

Step 2



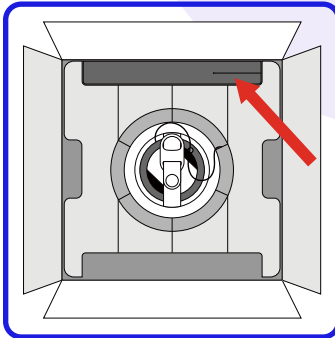
Open the box and remove the top cover. If utilizing the CB1 Shipping System, remove the Combo Kit Box first.

Step 3



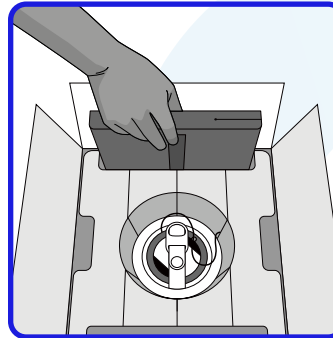
Remove the top cover.

Step 4



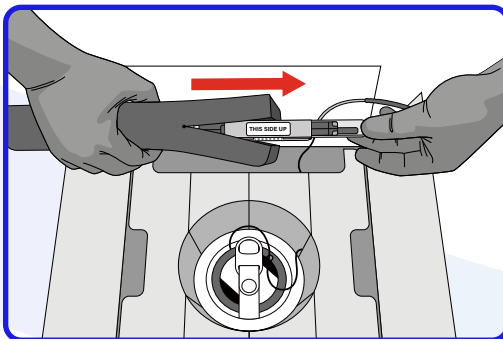
Locate the block insert that contains the Smartpak II® within the foam.

Step 5



Carefully lift the foam block by grasping the center indentation and pulling upward.

Step 6



Open the foam block and carefully slide the Smartpak II® out horizontally via the printed sleeve. When the Smartpak II® is removed and its orientation changes, a tilt event will occur.

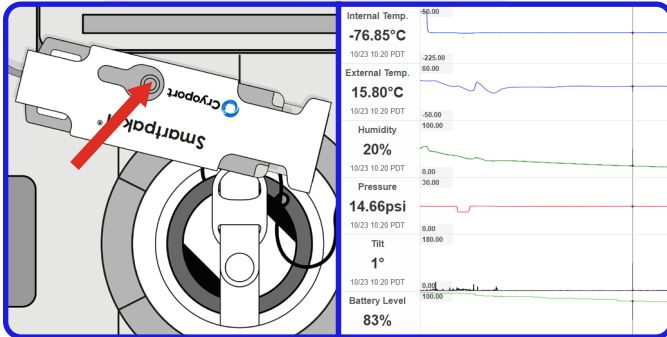
NOTE: Do not remove the Smartpak II® by pulling the USB cable. Doing so may cause the connector to detach and result in a data gap.

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Step 7

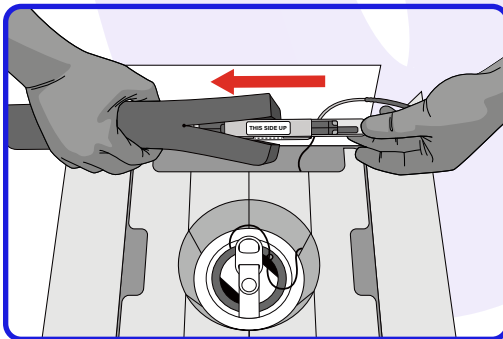


To manually upload the Smartpak II® data, tap and release the touch sensitive button. If the network LED light doesn't turn on after 5 seconds, tap and release the touch sensitive button again and repeat until you see a green light. After 5 minutes, refresh your Live View® link to see the stored data.

If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

NOTE: The network LED light may be "blinking" red. The blinking may last one minute (depending on cellular coverage) before becoming solid green.

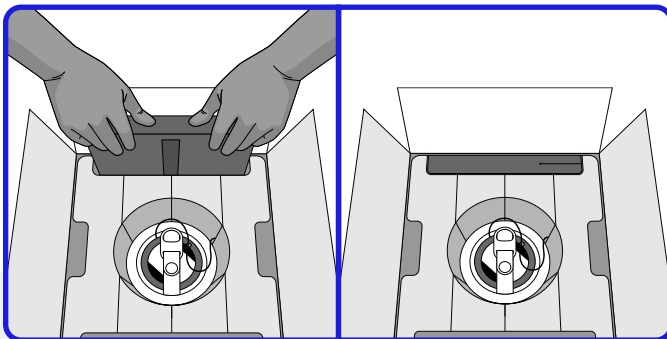
Step 8



Locate the "THIS SIDE IS UP" label on the Smartpak II® to confirm proper orientation, then insert the condition monitoring system into the foam case with the label facing upward.

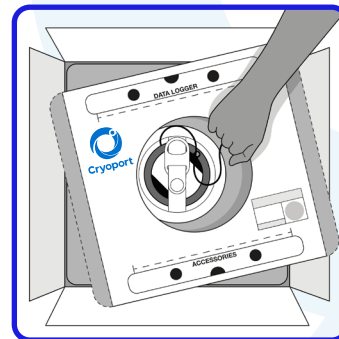
NOTE: Push the Smartpak II® completely into the foam case until it is fully covered. If the thermocouple (TC) wire is accidentally pulled out of the foam block, gently tuck it back in.

Step 9



Once the Smartpak II® is properly positioned in the foam case, slowly insert the case into the designated foam block cutout, ensuring it sits flush with the foam frame.

Step 10



Replace the top cover.